# Kennedy Chima Elorm

Software Developer

### **Contact Detail**

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DOB:

01.07.2005

Gender:

Male

**Nationality:** 

Ghanaian

Address:

Oyarifa, Teiman | GM-148-4169

## **Skills**

Information Technology

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Information Security

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Web Development

Python

Data analysis

Troubleshooting

Problem solving

**Customer Service** 

Teamwork



## **Objective**

Detail-oriented IT enthusiast with a strong foundation in programming and software development. Seeking an entry-level IT position to utilize technical skills for delivering excellent customer service, troubleshooting technical issues, and improving computer systems and technology infrastructure.

## **Education**

(Feb 2024 - **CONTINUE**)

**University Of Professional Studies, Accra** 

Bachelor of Science, Information Technology

• Currently pursuing my third year of undergraduate studies in Information Technology, developing a strong foundation in programming, software development, and computer systems, and building a solid understanding of data structures, algorithms, and computer networks..

## **Experience**

(Oct 2023 - Dec 2023)

**IT Support & Repair Apprentice** 

Isotec Security Systems, Oyarifa, Teiman, Accra

- Diagnosed hardware and software issues on laptops, desktops, smartphones, and tablets under the mentorship of an experienced technician..
- Performed physical repairs including screen replacements, battery swaps,
  RAM/SSD upgrades, and power supply installations.
- Assisted in managing device intake, documentation, and workshop organization..
- Interacted directly with customers to explain technical issues, repair options, and estimated costs in clear, non-technical language. .

#### **Additional Info**

- CERTIFICATIONS
- · Hands-on Python Programming (Workshop) | Dhaaps | September 2024.
- MasterCard Cybersecurity Job Simulation | Forage | February 2025 | Credential ID: qY6Jo5yYYEWcJYFyw.
  - WEBSITES
- · https://chimasweb.netlify.app/.